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U.S. DEPT. OF TRANSPORTATION
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November 15, 2004

116 Lexington Avenue
Elmira,
New York 14905-1907

Docket Clerk
Department of Transportation
400 7th Street SW, Room PL-401
Washington, D.C. 20590

Re: 14 CFR Part 382
Docket No. OST-2004-19482 - 6
RIN 2105-AC97

Dear Sirs:

Thank you for the opportunity to comment on the above referenced document.

At first reading we thought it was not necessary to list compliance dates that have passed but upon reconsideration we feel they should be listed to show when compliance was scheduled to be achieved.

We feel that traveling should be added to the list of major life activities.

Section 38.2.5 The Supreme Court is considering a case which will determine what obligations under the ADA a foreign ship which docks in this country has~parts of that ruling may relate to what we are discussing here. We feel your proposal here is reasonable.

On-line travel agencies should have to comply with Section 508.

Section 382.23 Yes, it would be helpful to place here the information (obtained in Appendix A) about emotional support animals.

382.33 We agree with the prohibition you are proposing to add. By the way, your question and answer approach is excellent.

It is a good idea to include a requirement the websites allow persons with disabilities to request special accommodations.

382.51 The time frame you propose is reasonable.

Yes, electronic ticketing kiosks should be accessible but we leave it to others to define the specifics. It would be a good idea to include the Access Board requirements for "self contained closed products".

382.53 We agree with your time frame here.

382.55 We agree with carrying forward section 382.49. If a carrier adds additional security screening requirements, it is responsible for providing effective communication with all.

382.61 We agree with your decision to remove the exemption for moveable aisle arm rests.

382.63 It would be desirable to require access on at least some single aisle aircraft. These aircraft tend to serve smaller population areas. The need for accessible aircraft exists regardless of the population of an area.

382.87 If the extra room in business or first class would allow a person with a disability to travel they should be allowed to move to such a seat but be expected to pay the difference.

382.91 It would be reasonable for a passenger who needs assistance at an airport to notify a carrier that they are coming and need help. It is reasonable to help people with gate checking and carry on luggage.

382.93 It is reasonable and helpful to all to require a pre-boarding opportunity for persons with disabilities.

382.95 It is a good idea to replace "promptly" with something more specific like 10 or 15 minutes or after the aisle is cleared.

382.115 As far as foreign carriers~there should be some accommodation for different languages.

382.131 Perhaps the Warsaw or Montreal conventions could be modified to address this issue.

382.145 It would be helpful for carriers to submit certifications of compliance.

Sincerely,

A handwritten signature in cursive script that reads "David Eichenauer".

David Eichenauer

DE/se